

8.0 At the terminal

Passengers are :

- required to use appropriate language
- asked to refrain from operating any radios, tape recorders, musical instruments or similar devices unless headphones are used and adjusted so as not to disturb other passengers.
- urged to use litter bins placed at the terminal and to avoid dumping garbage and liquids on the seats and on the platform.
- reminded that it is an offence to smoke at the terminal
- reminded that they should wait for the bus to stop and open its door before boarding/getting off
- required to queue properly on platforms where there are two or more destinations
- asked to use zebra crossings to facilitate movement across the terminal

Future plans

A project to redo the terminal roof and to place electronic boards for passenger convenience is on the way.



Remember

Passengers will be held responsible and accountable for any damage they do to the bus and/or associated facilities.

Commuters should also use SPTC's communication channels to report unsatisfactory service.

Note

SPTC has installed cameras and introduced private security officers on its buses and at the terminal to ensure implementation of the Code of Conduct. Passengers are required to follow the regulations to avoid inconveniences.

The Security Officers have the right to disembark passengers or restrain them and hand them over to the police if they breach the Code of Conduct.

SPTC....for better service



Seychelles Public Transport Corporation
Head Office, English River
P.O. Box 610
Victoria, Mahe
Telephone No: 280280
Fax: 322425
Email: inquiry@sptc.sc
Website: www.sptc.sc



Seychelles

Public

Transport

Corporation

*Passenger
Code of conduct*



For the comfort, convenience and safety of others, passengers are required to follow our Code of Conduct while using our service. Passengers may be denied bus privileges for misconduct.

1.0 General rules

1.1 Access

All person shall:

- wait for the bus to completely stop and open its door before boarding/getting off as SPTC will not be liable to damages occurred to anyone
- get on and off the bus in an orderly manner
- be fully clothed while travelling on any SPTC bus
- acknowledge priority seating areas for the elderly, disabled, pregnant ladies, and mothers with children
- sit three in an individual seat where applicable and move over to keep room for others

1.2 Payment of fares

All person shall:

- ensure that they have the right change for their tickets. SPTC reserves the right not to accept notes.
- travel on the bus with a valid ticket or card at all times
- keep their tickets safe throughout the trip until they disembark

- use low tone and appropriate language while travelling on the bus (no yelling/screaming).
- place underage kids on their lap if he/she does not have a ticket
- ensure that the ticket issued corresponds with the amount paid for

2.0 Property and equipment

No person shall:

- Destroy, mark or tamper with any advertisement, notice or other SPTC property



Vandalism is costly.
Report any vandalism
to the driver.

3.0 Disorderly conduct

No person on a bus shall:

- litter, dump garbage or liquid
- smoke
- create any disturbance (loud music) through the use of any sound production device. Use of devices listened to solely by headphones or earphones and inaudible to others are permitted
- bring or carry hazardous chemicals, such as fuel



- consume any food or liquid or possess any opened or unsealed container of soft drink or alcoholic beverage
- conduct himself/herself in any manner which may annoy or cause inconvenience to a person or create a breach of the peace.



4.0 Weapons and other dangerous instruments

No weapon, dangerous instruments or any other item intended for use as a weapon may be carried in the bus. Tools should be wrapped or enclosed in protective covering.

No person shall carry any item that:

- is so long as to extend outside the window or door of a bus
- constitute a danger or hazard to other persons

5.0 Fish/Meat

- Fish and meat should be properly wrapped.

6.0 Animals

- No person may bring any animal on any bus.

7.0 Oversized luggage

Oversized luggage obstruct the passageway, occupy a lot of space and can provoke accidents. It is advisable that alternative means of transport are used in these circumstances.